IMPORTANT NOTE: If you are logged in to your Google account, LOG OUT first before proceeding.

1. Click on the three dots in the upper right corner
2. Select settings

3. Click on Privacy and security
4. Click on Clear browsing data
5. Click on the Advanced tab
6. Update the field for “Time range” to All time
7. Put a check mark in every box (you may need to scroll down to see all boxes)
8. Click the Clear Data button

9. Click on Site Settings
10. Click on Cookies and site data

11. Toggle on the “Clear cookies and site data when you quit Chrome”
12. Click on “See all cookies and site data
13. All website data that appears should be deleted. Click on the Remove All button
14. Click the Clear All button

Once all above steps have been completed, close Chrome and then reopen it.