

Instructor Guide for CengageNOW and CengageNOWv2 Integration in BrightSpace by Desire2Learn

Contents

Introduction	2
Audience	2
Objectives	2
Create a CengageNOW or CengageNOWv2 Course Level Link	3
Deep Linking to Specific Learning Activities in CengageNOW	16
Add Content links from a CengageNOW course	16
Viewing and Editing the Gradebook	21
Add a Cengage Technical Support Link into an Integrated Course	25
Summary	28

Introduction

Cengage Learning now provides integration with your BrightSpace (by D2L) course. This enables instructors to add Cengage Learning CengageNOW and CengageNOWv2 content to their courses, synchronize scores, and eliminate multiple logins for students.

Audience

This document supports instructors who teach at institutions that use the D2L Learning Management System.

Objectives

This guide introduces instructors to procedures needed to access Cengage Learning's Integration Services within D2L courses.

This guide includes the following topics:

- Enable the Cengage integration in a D2L course.
- Add deep links to Cengage content into a D2L course.
- Select Activities to synchronize scores with the D2L Gradebook.
- Add Cengage Technical Support link to a D2L course.

Create a CengageNOW or CengageNOWv2 Course Level Link

Instructors access and manage Cengage Learning content by adding a CengageNOW or CengageNOWv2course level link into a D2L course.

To add a Cengage Learning CengageNOW or CengageNOWv2 course to your D2L course, complete the following steps.

Step	Action	
1	Select the course from D2L home page.	
	* My Home > Select a course *	ኛ 🗳 🐤 📃 Aimee Hamboyan 🔹 🗞
	CENGAGE Admin Tools - Communication - Assessments -	Resources *
	News 👻 🗸 🗸	Updates
	There is no news to display.	There are no current updates for Cengage Learning
	My Courses 🔍 🗸 🗸	Calendar 🗢 🗸 🗸
	Financial and Managerial Accounting	Friday, September 11, 2015
	-	
		14 2:37 PM Sample Course for SAM - Availability Ends
		Tasks∣ ᢦ ✓
		Add a task
	Result: The course home page displays.	
2	Select Edit Course.	
	Desire2Learn	
	Course Builder Content Resources • Communication • As	sessments • Edit Course Learner Help
	news *	There are no current updates for Financial and
	There is no news to display. Create a news item.	Managerial Accounting
	My Courses 🔻	✓ Calendar ♥ ✓
	Financial and Managerial Accounting	Thursday, October 22, 2015
		opcoming events
		There are no events to display. Create an event.
		Taske 🔍 🗸
		Add a task
	The behavior become	
		/ 8
	Result: The Edit Course page displays.	

Step	Action	
3	Select Course Builder .	
	Desire2Learn	
	Course Builder Content Resources • Communication •	Assessments • Edit Course Learner Help
	Course Administration	
	Site Setup	
	Security Course Offering Information	Nidgets
	Site Resources	
	E Book Management	Content
	Course Builder 🗞 Course Design Accelerator	Construction External Learning Tools
	Frequently Asked Questions	Import / Export / Copy Components
	Pinstructional Design Wizard	Links
	Manage Dates	
	Result: The Course Builder page displays.	
4	A recommendation is to create a module and p CengageNOWv2 course level link in the module Click Create a module icon	lace the CengageNOW or e.
	Content Manage Files Course Builder	
	Build Outline	Financial and Managerial Accounting
		Sep 2, 2015 - Dec 12, 2015
		Class Syllabus
	Add Content	Chapter 1 Resources -
	Drag or click items to create new content and fill in placeholders	Chapter 2 Resources
	Í 🔖 Í 🎸 Í 📜 Í 👔 🥤	Chapter 3 Resources
	Result: The Select a location page displays.	

Step	Action	
5 Select a location in the course structure to add the module.		
	Select a location	×
	Select the location in the course structure to add the selected object	t(s) to.
	E Financial and Managerial Accounting	
	Class Syllabus	
	Chapter 1 Resources	
	Chapter 2 Resources	
	Cancel	

6	Provide and Language
	Enter the module Name.
	Create Module ×
	General Name • Cengage Learning Resources Notes
	夢 か 伺 訳 』 Restrictions
	Dates Has Start Date 9/2/2015 8:00 AM Canada - Toronto Has End Date 12/11/2015 8:00 AM Canada - Toronto Display in Calendar

Step	Action	
7	Click Create .	
	Create Module	×
	General	
	Name •	
	Cengage Learning Resources	
	Notes	
	Parac v ····	
	Restrictions	
	Dates	
	9/2/2015 8:00 AM	
	Canada - Toronto Has End Date 12/11/2015 8:00 AM Canada - Toronto Display in Calendar	
	Create Cancel Result: The module displays in Course Builder.	
	From the Add Content costion, due the Content	
0	Content Manage Files Course Builder	ge Learning icon into the module.
	Build Outline	Financial and Managerial
	Drag or click modules and placeholders to build your course outline	Accounting Sep 2, 2015 - Dec 12, 2015
		Class Syllabus +
	Add Content	Chapter 1 Resources
	Drag or click items to create new content and fill in placeholders	Chapter 2 Resources
	' 🔖 ' 🍋 ' 🎦 ' 🎦 ' 🍾	Chapter 3 Resources
		Cengage Learning Resources 🗸
	Browse Tools	C minut
	Result: The LMS Integration page displays.	

Desire2Learn Integration

Step	Action		
9	Click the Click here to Authorize Cengage Learning link.		
	NOTE: This is a required step that provides Cengage with the ability to post grades		
	to your course.		
	Content Selector - Biology Today and Tomorrow with Physiology - Cengage Learning x		
	Let's Get Started! Let's Censade Learninc		
	Result: The Confirm Cengage Learning screen displays.		
10	Click Continue .		
	🛠 Confirm - Cengage Learning - Google Chrome		
	https://cengagesd.desire2learn.com/d2l/auth/api/token?x_a=tngBVpurYGxxTjBWtbmw&x_b=4XA2KXZbrRx		
	Application Cengage LMS Integration v1.1 by Cengage Learning is trying to access your information. Would you like to proceed?		
	Continue		
	Result: The Log In page displays.		

Step	Action				
11	Link your D2L account with your Cengage Learning account. Login in using your credentials. NOTE: This is a one-time process required for all of the Cengage integration enabled courses. If you do not have an account, you can create one from this page. Enter your Cengage Learning Faculty Account Username and Password .				
	Cengage Learning MindLinks™				
	Leername Leername Enter your vanial address Password Exact Sour Basenediz Logn	INTEGRAT	CION Account? er and gain eatures.	Create a New Account Create a new Cengage Learning Faculty Acount to gain full access to all instructor functionality.	
	redirects you to the Select Content Sou	<i>rce</i> page.	<i>ion</i> con	npletion page displays an	d
12	Select the CengageNOW or CengageNOWv2 product to use in your course.				
	Show 25 V	Linked)	Search:	
	Name	Date (UTC) ▼	Source	♦ License Type	
	Miller Living in the Environment AP Edition 18e Aplia	09/03/2015	Institution Access	Site License - Seats Available	
	Starr The Unity and Diversity of Life 14e MindTap McCuen Metherell Readings for Writers AP Edition 15e	09/03/2015	Access	Site License - Seats Available	
	MindTap Caciopp Discovering Psychology The Science of Mind 2e MindTap	09/03/2015	Access Institution Access	Site License - Seats Available	
	NOTE: This list displays content enabled for your institution. If you do not see your			■ our	
	adopted course, please contact your Cengage Learning Consultant.				
	Result: The Create Course in CengageNOW page displays.				

Step	Action		
13	The first time you connect to a product from each D2L course, a prompt displays to create a course.		
	There are three options for creating a course:		
	Create a new CengageNOW course (I will add assignments later): Start a new course without any customizations and add Assignments later.		
	Copy from my existing CengageNOW courses (including its assignments): Use this option to copy from one of your existing courses that contain Assignments or customizations.		
	Copy a colleague's CengageNOW course (including its assigments): Enter a Course Key from another instructor's course or course designer to get a copy of their course.		
	Select Create a new CengageNOW (I will add assignments later) course.		
	Create Course in CengageNOW		
	Financial and Managerial Accounting, 10th Edition Author(s): Belverd E. Needles; Marian Powers; Susan V. Crosson Textbook ISBN-10: 1-133-62699-8 Textbook ISBN-13: 978-1-133-62699-2		
	Create a new CengageNOW course (I will add assignments later) Copy one of my existing CengageNOW courses (including its assignments) Copy a colleague's existing CengageNOW course (including its assignments) Cancel Continue		
	Result: The Create Course in CengageNOW screen displays.		

Step	Action		
14	Fill in the following fields:		
	Course Name – The CengageNOW course name.		
	Course Start Date – The date students can access the course.		
	NOTE: The Course Start Date is the first date students can access the course and		
	defines the course grace period.		
	Course End Date – The date the course ends.		
	Time Zone – The time zone course held.		
	Create Course in CengageNOW		
	Financial and Managerial Accounting, 10th Edition Author(s): Belverd E. Needles; Marian Powers; Susan V. Crosson Textbook ISBN-10: 1-133-62699-8		
	Textbook ISBN-13: 978-1-133-62699-2		
	Create a new CengageNOW course (I will add assignments later)		
	*Course Name Course Number Financial and Managerial Accounting		
	*Course Start Date 09/02/2015 Example: mm/dd/yyyy (GMT-05:00) Eastern Time (US & Canada) V		
	*Course End Date 12/11/2015 Example: mm/dd/yyyy		
	 Copy one or my existing CengageNOW courses (including its assignments) Copy a colleague's existing CengageNOW course (including its assignments) 		
	Cancel Continue		
15	Click Continue .		
	Create Course in CengageNOW		
	Edition Author(s): Belverd E. Needles; Marian Powers; Susan V. Crosson Textbook ISBN-10: 1-133-62699-8 Textbook ISBN-13: 978-1-133-62699-2		
	Create a new CengageNOW course (I will add assignments later)		
	*Course Name Course Number Financial and Managerial Accounting		
	*Course Start Date 09/02/2015 Example: mm/dd/yyyy (GMT-05:00) Eastern Time (US & Canada)		
	*Course End Date 12/11/2015 Example: mm/dd/yyyy		
	 Copy one of my existing CengageNOW courses (including its assignments) Copy a colleague's existing CengageNOW course (including its assignments) 		
	Result: The Link to CengageNOW Course screen displays.		

Step	Action		
16	 Two options display: Yes – Adds a CengageNOW course link to D2L and also adds a single gradebook column to the D2L Gradebook representing the total course score. You may choose this option if, for example, CengageNOW homework counts towards 20% of the overall course score. No – Adds only the CengageNOW course link to D2L. Choose this option if you want to be able to have a gradebook column for each individual graded assignment to the D2L Gradebook. Click No. 		
	Link to CengageNOW Course In your Desire2Learn course, you are about to add a link to your CengageNOW course. Do you also want to add a column in the gradebook of your Desire2Learn course for the total score for the CengageNOW course? • Yes • Yes • No Cancel Continue		
17	Click Continue. Link to CengageNOW Course In your Desire2Learn course, you are about to add a link to your CengageNOW course. Do you also want to add a column in the gradebook of your Desire2Learn course for the total score for the CengageNOW course? Yes No Cancel Continue Result: The Course Builder page displays.		
18	Click the + to expand the module.Result: The course link displays.		
	Content Manage Files Course Builder Build Outline Image Files Image Files Image Files Drag or click modules and placeholders to build your course outline Image Files Image Files Image Files Add Content Image Files Image Files Image Files Image Files Image Files Drag or click items to create new content and fill in placeholders Image Files Image Files Image Files Image Files Image Files Image Files Image Files Image Files Image Files Image Files Image Files Image Files Image Files Image Files Image Files	 Financial and Managerial Accounting Sep 2, 2015 - Dec 12, 2015 Class Syllabus Chapter 1 Resources Chapter 2 Resources Chapter 3 Resources Cengage Learning Resources 	

Step	Action		
19	Click Content .		
	Content Manage Files Course Builder		
	Build Outline Drag or click modules and placeholders to build your course outline	Financial and Managerial Accounting Sep 2, 2015 - Dec 12, 2015	
		Class Syllabus v	
	Add Content	Chapter 1 Resources +	
	Drag or click items to create new content and fill in placeholders	Chapter 2 Resources	
	Í 🔖 Í 🍋 Í 🤪 Í 📜 Í 💽 Í 📋	Chapter 3 Resources	
		Cengage Learning Resources 👻	
	Browse Tools	Financial and Managerial + Accounting	
	Result: The <i>Content</i> home page displays.		
	NOTE: The page title may vary by institution.		
20	Open the module that contains the course link and select the CengageNOW course link.		
	Course Builder Content Resources • Communication •	Assessments - Edit Course Learner Help	
	Search Topics Cengage Learning Resource	es 🎽 🖷 Print 🎄 Settings	
	Overview Add dates and restrictions	🗸 Published 🔻	
	Add a description		
	Tupcoming Events	Bulk Edit	
	Table of Contents	ing ∗ √	
	Class Syllabus Add a sub-module		
	E Chapter 1 Resources		
	Chapter 2 Resources Chapter 2 Resources		
	Cengage Learning		
	Resources		
	Add a module		



Step	Action		
23	Accept the service agreement.		
	parties. 12. The term "including," whenever used in any provision of this agreement, means including but without limiting the generality of any description preceding or succeeding that term. Whenever reference is made in this agreement to "days," the reference means calendar days, not business days, except as otherwise specified. The headings of this agreement are for reference only and do not affect the meaning or interpretation of this agreement.		
	23. Contact Information. Except as otherwise stated on MindTap, MindTap is offered by Cengage Learning, Inc., a Delaware corporation, located at 200 First Stamford Place, Stamford, CT 06902. If you notice that any user is violating this agreement, please contact Cengage at the notice address stated in section 20.		
	©2012 Cengage Learning, Inc. All rights reserved.		
	Result: The CongageNOW course cover page displays		
	Come there delegage to the course cover page displays.		
	COURSE SUMMARY: Financial and Managerial Accounting MindLinks ^{an} Course This course was created for MindLinks ^{an} access from one of your DesireU.earn Courses. As such, it will only be visible when crossing from DesireU.earn. Course Key (for Instructors Only)		
	PL6484 HOTH Standards & and stored Q Caracter & Kory, and D the Ministering Liny will and work for them. However, if you want to allow another functions to copy that caracter, (other will need the following key. Instructors''s Course Key: E-HTRLIGGT222014		
	Course Dates Centre Starts On: 19205 Centre Easts On: 192135		
	Compage Learning Privacy Scannosm Terms of the Copyright Noncos Compage Technical Support Notion Technical Support Accessibility Version 7.0112		

Deep Linking to Specific Learning Activities in CengageNOW

Deep Linking is adding links into a D2L course that take students to a specific CengageNOW Activity. Adding deep links directly to a D2L course enables students to click a link to navigate to the Activity within CengageNOW, instead of needing to navigate to it within the CengageNOW course. If you want the scores of a graded activity to synchronize to your D2L gradebook, you must add a deep link to the activity into your course.

Add Content links from a CengageNOW course

A recommendation is to create modules in your course to organize your content links. Base the modules on a weekly schedule, learning modules, or textbook chapters.

Step	Action		
1	In this example the content is organized by chapters:		
	Select the course.		
	* My Home > Select a course *	🍣 🗳 🐤 🛛 👤 Aimee Hamboyan 🕶	\$
	CENGAGE Admin Tools - Communication - Assessments -	Resources *	
	News 👻 🗸 🗸	Updates	~
	There is no news to display.	There are no current updates for Cengage Learning	
	My Courses 🔍 🗸	Calendar 🛡	~
	Financial and Managerial Accounting	Friday, September 11, 2015	Σ
l		Upcoming events	
		NOV 2:37 PM Sample Course for SAM - 14 Availability Ends	
		Tasks ⊨ ᢦ	~
		Add a task	

Add links to specific content items from the Cengage course using the following procedure.

Step	Action		
2 Select Edit Course.			
	Desire2Learn		
		sources • Communication •	
	There is no news to display. Create a news	item.	There are no current updates for Financial and Managerial Accounting
	My Courses ▼		✓ Calendar ♥ ✓
	Financial and Managerial Accounting		Thursday, October 22, 2015
			Upcoming events
			There are no events to display. Create an event.
			Tasks 🗢 🗸 🗸
			Add a task
			/ @
	Result: The Edit Course r	age displays	v -
3	Select Course Builder		
Desire2Learn			
	Course Builder Content Res	ources • Communication •	Assessments • Edit Course Learner Help
	Course Administration		
	Category Name		
	Site Setup	Homenades	Vidnets
	Site Resources	, romepages	i i i i i i i i i i i i i i i i i i i
	Book Management	Calendar	Content
	Course Builder	🍫 Course Design Accelerator	👞 External Learning Tools
	Frequently Asked Questions	Glossary	💲 Import / Export / Copy Components
	Instructional Design Wizard	Learning Activity Library	Links
	Manage Dates	Manage Files	
	Result: The Course Builde	er page displays.	

Step	Action		
4	Click and drag the Cengage Learning icon into a module.		
	Build Outline Image: Constraint of the state of th		
	<td< th=""></td<>		
	Result: The Select Content Source page displays.		
5	Click the Linked tab for quick access to your linked content.		
	Show 25		
	Name Date Source License Type		
	Miller Living in the Environment AP Edition 18e Aplia 09/03/2015 Institution Access Site License - Seats Available		
	Starr The Unity and Diversity of Life 14e MindTap 09/03/2015 Institution Access Site License - Seats Available McCuen Metherell Readings for Writers AP Edition 15e 09/03/2015 Institution Access Site License - Seats Available MindTap 09/03/2015 Institution Access Site License - Seats Available Cacioppo Discovering Psychology The Science of Mind 2e 09/03/2015 Institution Access MindTap 09/03/2015 Site License - Seats Available		
	Result: The linked course displays.		
6	Select the course. Select Content Source		
	Show 25 T All Linked Search:		
	Name Outcome Source License Type Needles Financial and Managerial Accounting 10e CNow 03/02/2015 Institution Access Site License - Seats Available		
	Showing 1 to 1 or 1 First Previous 1 Next Last		
	Note: Be advised the seats are limited and may be earmarked for a particular instructor or class. Before exporting any activities in these products, be sure to check with your Cengage Sales Representative.		
	nesuit. The select content page displays.		



Step	Action		
9	Click Save.		
	Confirm Your Selections The following items will be added to your course		
	Chapter 1 Reading		
	Chapter 1 Homework		
	Chapter 1 Test		
	Chapter 2 Homework		
	Chapter 2 Reading		
	Chapter 2 Test		
	Save Cancel Result: The Course Builder page displays		
10	If you want to move a link to another module:		
10	Click the + to expand the module		
	Course Builder Content Resources • Communication • Assessments • Edit Course Learner Help		
	Search Topics Table of Contents Print Settings		
	💭 Overview 😵 Import/Export 🤣 Bulk Edit Related Tools 🔹 Expand All Collapse All		
	Bookmarks Class Syllabus		
	Image: Decoming Events New ▼ Add Existing Activities ▼		
	Table of Contents 9 E Class Syllabus Drag and drop files here to create and update topics		
	Chapter 1 Resources		
	Chapter 2 Resources		
	Cengage Learning		
	Resources		
	Result: The module content displays.		

11	Click and drag the content to a module.	
	Content Manage Files Course Builder	
	Build Outline Drag or click modules and placeholders to build your course outline Image: Second stress of the second str	 Financial and Managerial Accounting Sep 2, 2015 - Dec 12, 2015 Class Syllabus Chapter 1 Resources Chapter 1 Reading Chapter 1 Homework Chapter 1 Test
	Browse Tools Course Files View, upload, add, and edit files Discussions View, add, and edit Discussion Topics Dropbox folders View, add, and edit dropbox folders	Chapter 2 Homework Chapter 2 Reading Chapter 2 Test Chapter 2 Resources Chapter 2 Resources Chapter 3 Resources Chapter 3 Resources

Viewing and Editing the Gradebook

A gradebook column is created after you deep link to a graded Activity. Instructors can view the grade items in the gradebook and edit if needed.

Step	Action	
1	To view your gradebook, select Content .	
	Build Outline	Financial and Managerial Accounting
	Drag or click modules and placeholders to build your course outline	Sep 2, 2015 - Dec 12, 2015
	Add Content	Chapter 1 Resources
	Drag or click items to create new content and fill in placeholders	🧹 🐗 Chapter 1 Reading 🗸 🗸
	Í 🔖 Í 🍋 Í 🤪 Í 📜 Í 🔋 Í 📋	Chapter 1 Homework
		🧹 🐗 Chapter 1 Test 🗸 🗸
	Result: The Content home page displays.	

	Action		
2	Click Assessments.		
	Course Builder Content Resources • Communication • Assessments • Edit Course Learner Help		
	Search Topics Table of Contents Print Settings		
	Related Tools - Expand All Collapse All		
	Bookmarks E Class Syllabus		
	Upcoming Events New Add Existing Activities		
	E Table of Contents		
	E Class Syllabus		
	Chapter 1 Resources		
	Chapter 2 Resources		
	Chapter 3 Resources		
	Resources		
	Bosult: The Assassments many displays		
	Result. The Assessments menu displays.		
3	Select Grades.		
3	Select Grades. Desire2Learn Course Builder Content Resources • Communication • Assessments • Edit Course Learner Help		
3	Select Grades. Desire2Learn Course Builder Content Resources * Communication * Assessments * Edit Course Learner Help Search Topics Table of Contents * Brint & Settings		
3	Select Grades. Select Grades. Course Builder Content Resources Communication Assessments Edit Course Learner Help Search Topics Table of Contents Print Settings Expand All Collapse All Coll		
3	Select Grades. Select Grades. Course Builder Content Resources * Communication * Assessments * Edit Course Learner Help Search Topics Fable of Contents * Cades Expand All Collapse All Self Assessments Class Syllabus		
3	Select Grades. Course Builder Content Resources * Communication * Assessments * Edit Course Learner Help Search Topics Fable of Contents * Course Builder Content Resources * Communication * Assessments Fable of Contents * Course Builder Content * Crades Expand All Collapse All Coll		
3	Select Grades.		

Step	Action		
4	 IMPORTANT: Once a Gradebook item is added it is important to not change Grade Item name. Editing the Grade Item name will cause grade synchron fail if a course is copied. You can though, edit the Grade Item Short Name grades view which will not cause a problem with grade synchronization. Optional: Only needed to change the Grade Item Short Name. 		
	Select Enter Grades.		
	Course Builder Content Resources • Communication • Assessments • Edit Course Lear Enter Grades Manage Grades Schemes Setup Wizard Settings New • More Actions • More Actions • More Actions •		
	🔍 🍫 Bulk Edit		2-1-1-
	Grade item	Numeric - 1	oints
	Chapter 1 Homework	Numeric - 10	00
	Chapter 1 Test 👻	Numeric - 5	2
	Chapter 2 Homework V	Numeric - 6	2
	Chapter 2 Reading Chapter 2 Test	Numeric - 1	0
	Final Calculated Grade		2
	 Final Adjusted Grade ▼ 		
	Result: The gradebook view displays.		
5	Select the down arrow for the Grade Item		
	Enter Grades Manage Grades Schemes Setup Wizard Import Export More Actions View By: User Apply Search For: First Name Last Name Final Grades Final Grades Final Calculated Grade Final Calcul	er 1 Test + Chapter 2 Homewo -%	rk + -%
	Result: The grade item options display.		
6	Select Edit .		
	Enter Grades Manage Grades Schemes Setup Wizard		
	Import Evont More Actions *		
	View By: User Apply		
	Search For. Q Show Search Options		
	🗆 🏣 Email 🛛 20 💌 per page		
	Final Grades Chapter 4 Reading Chapter 4 Reading	or 4 Test - Chapter 3 Homey	rorte
	First Name A, Last Name Final Calculated Grade + O Properties	chapter z nomew	VOIK +
	Contraction Contra	-%	-%
	Email 20 v per page Grade All		
	 Email per page Grade All Statistics Event Log 		

Step	Action
7	Change the Short Name.
	Course Builder Content Resources • Communication • Assessments • Edit Course Learner Help
	Edit Item: Chapter 1 Reading
	Properties Restrictions Objectives
	General
	rype Numeric
	Name + Chapter 1 Reading - This is the Reading for
	Short Name Chapter 1 Reading - This is the Reading for 😡
	Category
	> Show Description
	Grading
	Maximum Points •
	Can Exceed
	Bonus
	Exclude from Final Grade Calculation
	Save and Close Save and New Save Cancel
8	Select Save and Close.
	Course Builder Content Resources • Communication • Assessments • Edit Course Learner Help
	Edit Item: Chapter 1 Reading
	Properties Resultations Objectives
	General Type
	Numeric Name •
	Chapter 1 Reading - This is the Reading for
	Chapter 1 Reading
	Category None Variable (New Category)
	> Show Description
	Grading
	Maximum Points •
	Can Exceed
	Bonus
	Exclude from Final Grade Calculation
	Save and Close Save and New Save Cancel
	Result: The gradebook view displays

Add a Cengage Technical Support Link into an Integrated Course

The Cengage Technical Support link enables instructors and students to create new support cases that will route directly to a dedicated Cengage LMS Technical Support group.

Step	Action		
1	Select Edit Course.		
	Desire2Learn		
	Course Builder Content Resources • Communication • Asse	ssments • Edit Course Learner Help	
	News 🗢 🗸 🗸	✓ Updates ✓	
	There is no news to display. Create a news Item.	There are no current updates for Financial and Managerial Accounting	
	My Courses ▼	✓ Calendar ᢦ ✓	
	Financial and Managerial Accounting	Thursday, October 22, 2015	
	Analysis (Second Industries of Publics	Upcoming events \checkmark	
		There are no events to display. Create an event.	
		Tasks ♥ ✓	
		Add a task	
		1 🗞	
	Result: The Edit Course page displays.		
2	Select Course Builder .		
	Course Builder Content Resources • Communication • Asse	essments • Edit Course Learner Help	
	Course Administration		
	Category Name		
	Site Setup		
	Course Offering Information The Homepages	Widgets	
	Site Resources		
	둘 Book Management 🔚 Calendar	Content	
	Course Builder Source Design Accelerator	👞 External Learning Tools	
	Frequently Asked Questions 📴 Glossary	Import / Export / Copy Components	
	Instructional Design Wizard Learning Activity Library	Links	
	Manage Dates 🙀 Manage Files		
	Result: The Course Builder page displays.		

Follow the steps below to add the Cengage Technical Support link to D2L:







Summary

Cengage Learning's LMS Integration with D2L provides instructors and students seamless access to CengageNOW or CengageNOWv2 using their D2L login credentials. Links added in a D2L course enable students to navigate directly to a learning Activity in CengageNOW. Instructors can select which graded activities they would like synchronized with their D2L gradebook.